







### Get familiar with the "Theory Of Change" concept and method

### Get familiar with Open Source Intelligence (OSINT) concept and tools

**Combine them to achieve CHANGE** 



### So, what is "CHANGE"?



#### Definition of change (Entry 1 of 2)

#### transitive verb

- 1 a : to make different in some particular : <u>ALTER</u> // never bothered to *change* the will
  - b : to make radically different : <u>TRANSFORM</u> // can't change human nature
  - c : to give a different position, course, or direction to // changed his residence from Ohio to California
- 2 a : to replace with another // let's *change* the subject
  - b : to make a shift from one to another : <u>SWITCH</u>// always *changes* sides in an argument



### - ALTER

- TRANSFORM
- REPLACE
- SWITCH



### How can "CHANGE" happen?

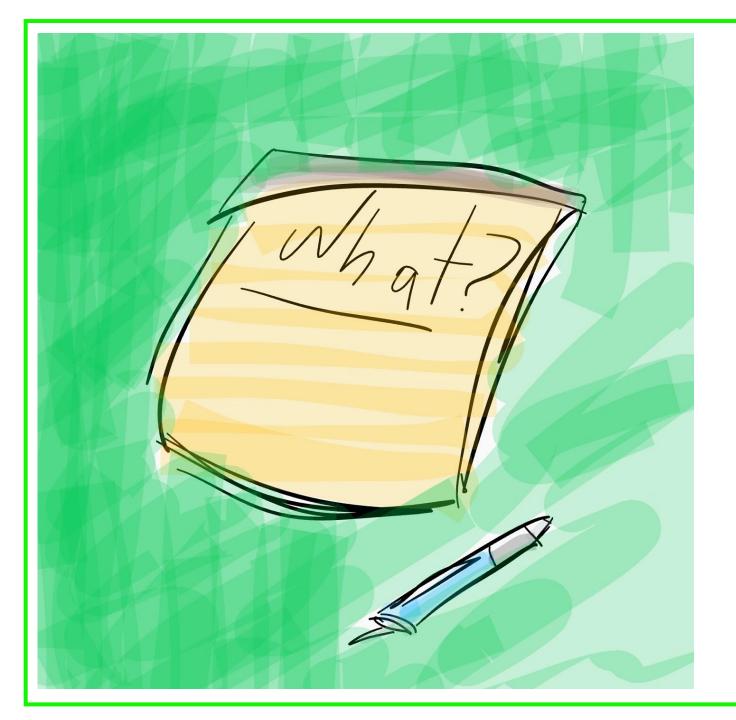
- In norms, behaviours & culture
- In the streets
- Democratic procedures
- By Example
- Motivation



### How can "CHANGE" happen?

- Technology and networks
- Leadership
- Public discourse
- Civil disobedience/Disruption





### would you "CHANGE"?



### Keep that "CHANGE" thought!

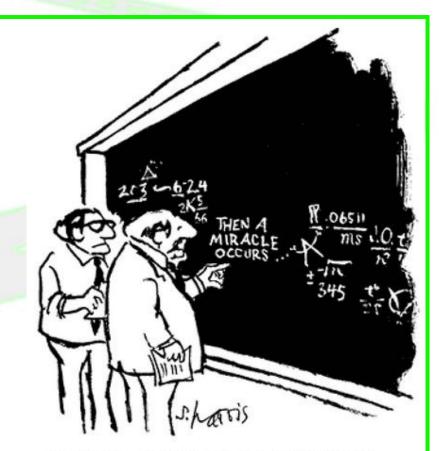
- What needs to be changed?What are the steps?
- What would be the ideal outcome?



### Mapping

- What needs to be changed?
- What are the steps?
- What would be the ideal outcome?





"I think you should be more explicit here in step two."



### **Backwards Mapping**

- 1) VISION
- 2) Long Term Outcome (LTO)
- 3) Preconditions or requirements necessary to achieve LTO
  4) Interventions

PATHWAY



### **TOC Mapping**

# 5) Develop indicators 6) Quality Review of theory: a) Plausible b) Doable c)Testable 7) Narrative building

### PATHWAY



### **TRY IT OUT!**

### MAP YOUR OWN EXAMPLE

**PATHWAY** 



### What has the power to stop us?



### **POWER**



## So, in order to achieve change we need to **confront** power



# But, in order to confront power we need to understand it



### POWER takes different forms

### POWER is acted out in different spaces

POWER Occurs in different levels



Visible observable decision-making mechanisms

### Hidden

shaping or influencing the political agenda behind the scenes

Invisible norms and beliefs, socialization, ideology





Closed decisions made by closed groups

### Invited people asked to participate but within set boundaries

### Created

less powerful actors claim a space where they can set their own agenda **SPACES** 



Household Local National

Global

LEVELS



### WHO?

#### **Actors, Organizations, Institutions**

Whose voice is trying to be heard? Who is directly helping these voices to be heard? With indirect support from whom? To be heard by whom?

#### WHAT?

#### Sectors, Issues, Power

Which aspects of the issue are being addressed? What change our organization & its partners trying to affect? Which kinds of power relations are relevant to the right to be heard? (e.g. visible, hidden, invisible/internalised).

### WHERE?

#### **Context, Levels, Spaces**

In what context? At what levels are voices trying to be heard? In what kinds of "spaces" are voices trying to be heard? (e.g. formal/closed, invited, created/claimed from below)

**KEY QUESTIONS** 

### HOW?

#### Strategies, Methods, Models

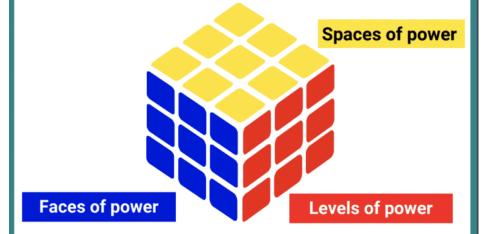
What strategic approaches are used for responding to the above? What is the logic behind the choice of partners, allies and actors? What is our organization's and/or its partners' role and strategy in the work they support or carry out? What are the models of change and understandings of power relations?



#### The Power Cube

CAMPAIGN BOOTCAMP

Power mapping is a very useful way to help campaigners come up with the right tactics that will have the most effect on their targets. The Power Cube is a tool developed by researchers at the Institute of Development Studies, University of Sussex. Using this tool can help you analyse the power your targets hold so you can create a more effective campaign strategy and bring about change.



#### Spaces of power

**Closed-** behind closed doors, private: meetings, private communications, events exclusive to a group of people

**Invited-** open to the public but regulated: government consultations, recorded meetings, Q&A events

**Created-** when 'less powerful' people create or claim a space: campaigns, occupations, grassroots movements

### Mapping POWER

### CREATE YOUR POWER CUBE

### SPACES LEVELS FORMS



### **#OSINT 101**

# First things first: Let's answer some basic questions



# What does OSINT mean? Open Source Intelligence

**Open Source Intelligence** is defined as intelligence produced from publicly available sources that is collected, exploited, and disseminated in a timely manner to an appropriate audience for the purpose of addressing a specific intelligence requirement.

> (2011, Office of the Director of U.S. National Intelligence)

**Open-source intelligence (OSINT)** is the practice of collecting and analysing information gathered from open sources to produce actionable intelligence. This intelligence can support, for example, national security, law enforcement and business intelligence.

(2022, European Commission Data Portal)



### What can someone do with OSINT?

\* **Intelligence** In 2015, a jihadist posted a selfie in front of an Islamic State bomb factory revealing the structure of the building. 23 hours later, the US military launched an attack destroying the building

\* **Journalism** Bellingcat is a collective of researchers, investigators, and citizen journalists using open source and social media investigations to probe a variety of different subjects with impressive results.

\* **Recruiting** A study from 2012 shows that already 13% of Dax and MDax companies initiated preemployment screenings and background checks including online research during the hiring phase of a potential employee

\* Law Enforcement Press releases suggest that the German police are now commencing to hire personnel tasked with OSINT investigations (Niedersachsen 2019) Foreign law enforcement agencies utilized OSINT in a number of cases including the investigations of a terrorist attack and an armed robbery as well as for a missing person search



### What can someone do with OSINT?

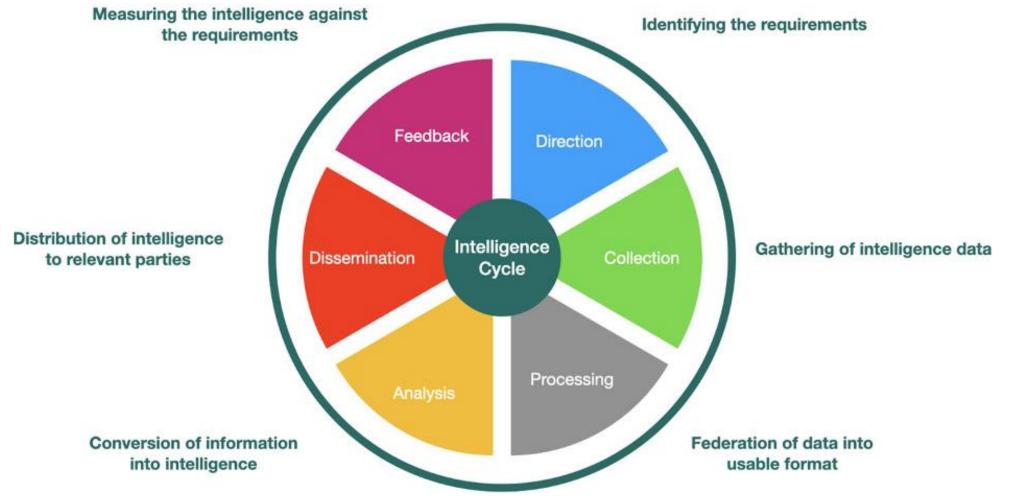
\* **Civil Protection** after the devastating earthquake in Haiti in 2010, Volunteer & Technical Communities were founded with the aim of processing and providing publicly available data to emergency forces and the population

\* Cyber Risk Management The monitoring and analysis of public sources can support an efficient risk assessment. This can be backed by tools tailored to the specific requirements of the respective organization

# transform raw data into actionable intelligence



### **OSINT Intelligence Cycle**





### **OSINT Intelligence Cycle**

### \* **Direction**

Planning and preparation before the actual investigation initiates

### \* Collection

Systematically search public data using the known identifiers and link the findings to produce results

### \* Processing

The transformation of the collected data into information - translating, decrypting, or converting the data in an useful and understandable format



### **OSINT Intelligence Cycle**

### \* Analysis

**Converts information into intelligence - integration, evaluation, and analysis of the gained information to produce a result meeting the requirements** 

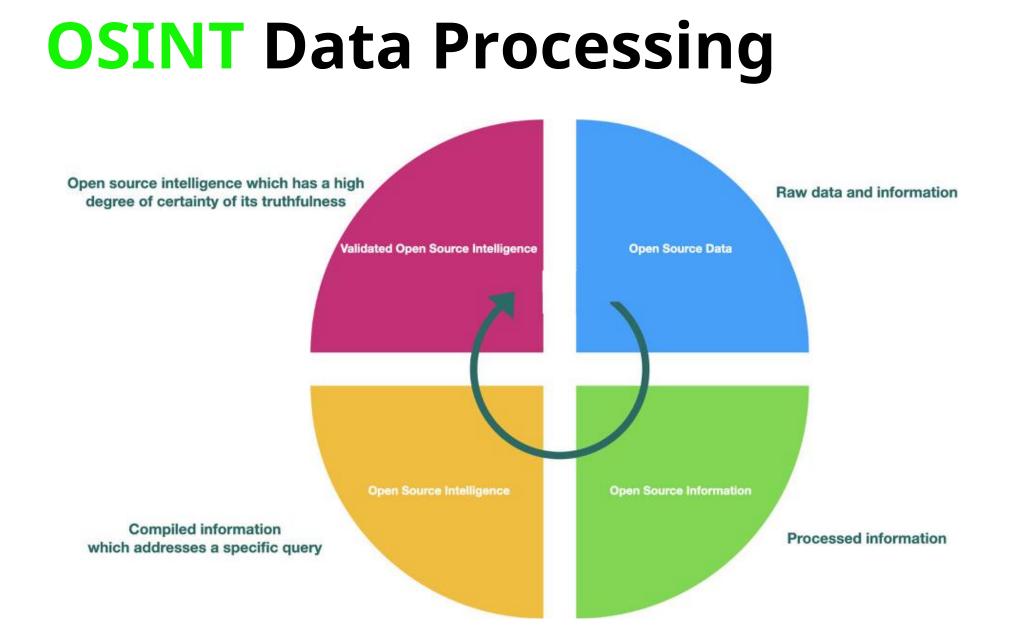
### \* **Dissemination**

Distributes the results of the investigation to the interested part

### \* Feedback

**Comments from the interested part - archiving of the results and a cleanup process** 







### Final Case Study



### Notes





Hey, we made it up to here ;)

# Now it's time to put stuff we learnt to the test



### **Questions to ask**

#### To build our TOC Path:

- What is our VISION?
- What is the LTO (Long Term Outcome) that will make our vision happen?
- What's the current situation?
- How do we create the change from the current situation towards out vision and LTO?
- What powers we must take under consideration?
- What kind of powers we are up against?
- Which of the powers can be our allies and which foes?
- How do we answer and confront foe powers, how can we join forces with allies?
- What type of interventions we are going to do?
- How can we measure their impact?
- What's our narrative for change? Should we have a campaign/campaigns to disseminate it? (hint: Definitely)
- What types of campaigning should we use?



### **Questions to ask**

#### To build our OSINT strategy and operations:

- What type of information we will need to describe the current situation?
- What's at risk? How many lives could be saved?
- Do we know the laws and the frames they are designed and applied in?
- What are target societies thinking about the issue? Can we change attitudes?
- Who benefits from stalling change? Who benefits from change?
- What type of info we need to understand possible solutions?
- What type of info we need to design our proposed solutions?
- Which are the power spaces that we need to push our narrative and solutions to?
- What type of info we need to measure our impact and success?



### **Questions to ask**

#### To handle our project's operations

- Do we need dedicated teams for different parts of our operation? (TOC Path Designers, OSINT Hunters, Comms handlers, Community managers, Campaigners etc.)
- Do we need a way for the teams to communicate and share feedback and practices?
- Do we need coordinators for each team?
- Do we need a way to measure performance and deliverables?



### Resources

#### TOC

- https://www.theoryofchange.org/what-is-theory-of-change/
- <u>https://www.theoryofchange.org/wp-content/uploads/toco\_library/pdf/ToCBasics.pdf</u>
- https://www.powercube.net/
- https://commonslibrary.org/guide-power-mapping-and-analysis/
- https://cnmsocal.org/news/introduction-to-power-mapping/

#### OSINT

- <u>https://osintframework.com/</u>
- <u>https://www.csoonline.com/article/3445357/what-is-osint-top-open-source-intelligence-tools.html?page=2</u>
- <u>https://link.springer.com/article/10.1365/s43439-021-00042-7</u>



### And now...

### **Unleash CHANGE!**

